

# Student Handbook.

**For International & Domestic Students**

Handbook 2024 V3

**RTO: 41422**



NATIONAL  
INSTITUTE OF  
EDUCATION AND  
TECHNOLOGY



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## **HANDBOOK DISCLAIMER: NIET Australian Academy International College**

This student handbook contains information that is correct at the time of printing. Changes to legislation and/ or NIET Australian Academy International College (AAI) policy may impact on the currency of information included. AAI College reserves the right to vary and update information without notice. You are advised to seek any changed information and/or updates from your trainer or by contacting NIET Australian Academy International College.

This handbook has been prepared as a resource to assist students to understand their obligation and those of NIET Australian Academy International College. Please carefully read through the information contained in this handbook. All students need to read, understand, be familiar with, and follow the policies and procedures outlined in this handbook. Any queries can be directed to:

NIET Australian Academy International College Brisbane Campus  
8 Clunies Ross Court, Eight Mile Plains, 4113, Australia 61-7-3216-0288 [info@niet.edu.au](mailto:info@niet.edu.au)

### **IMPORTANT DETAILS**

Head Office:

NIET Australian Academy International College  
8 Clunies Ross Court, Eight Mile Plains, 4113, Australia  
T: +61 7 3117 1772  
E: [info@niet.edu.au](mailto:info@niet.edu.au); [niet.edu.au](http://niet.edu.au)

RTO: 2508 CRICOS 03822D

General enquiries within Australia: Phone: +61 7 3117 1772  
Email: [info@niet.edu.au](mailto:info@niet.edu.au)

Domestic Enrolment enquiries within Australia: Phone: +61 7 3117 1772  
Email: [enrolments@niet.edu.au](mailto:enrolments@niet.edu.au)

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# Welcome to our College.

NIET Australian Academy International College (AAI) has been delivering high quality training to the community since 2016. Our purpose is to provide practical academic and vocational pathways to success in higher education and employment.

The college aims to create a learning and teaching culture with student success at its core by:

- Providing opportunities for individuals from diverse social and cultural backgrounds to access education to transform their lives.
- Building resilience and competence which inspire the pursuit of life-long learning.
- Demonstrating integrity, fairness, and inclusiveness in providing learning experiences and the support to meet the unique needs of each student.
- Creating and strengthening mutually beneficial relationships to build a sense of belonging and community in a workplace which also demonstrates a longer-term commitment to sustainability.
- Developing shared accountability between students and staff in contributing to an outcomes-based focus with a quality improvement approach and excellence in academic standards.

## Relationships

NIET Australian Academy International College seeks to provide value to individual students. Its purpose as outlined above, has been developed on this basis.

Central to achieving this purpose is a constructive and mutually beneficial relationship between NIET Australian Academy International College and, universities, schools, enterprises, industry, community, and government which ensures that individual students:

- Can access pathway courses through clearly defined pathways, and receive full credit for the attributes, knowledge and skills acquired through NIET Australian Academy International College programs.
- Build on the close cooperation between NIET Australian Academy International College and universities.
- NIET Australian Academy International College commercial relationship is based on the value NIET Australian Academy International College adds.
- NIET Australian Academy International College student graduates receive pathway benefit in both access to and credit towards degree programs at numerous universities.
- The Management Team of the NIET Australian Academy International College will establish and monitor overall targets for performance which aims to measure the college outputs and outcomes in the context of the relationships described above.
- Displaying creative and future-directed thinking enabling us to be innovative and agile to advance new opportunities.

## RELEVANT LEGISLATION

As a Registered Training Organisation (RTO), NIET Australian Academy International College is required to adhere to legislation designed to uphold the integrity of nationally recognised qualifications. This includes:

The Standards for Registered Training Organisations (RTOs) 2015

National Vocational Education and Training Regulator Act 2011

Additionally, NIET Australian Academy International College abides by a range of other legal requirements at a State and Commonwealth level including, but not limited to:

- Access and Equity
- Assessment Policy and Procedure

- Complaints and Appeals Policy and Procedure
- Employment and Workplace Relations
- Equal Opportunity
- Fair Work (including harassment and bullying) • Privacy and Personal Information Protection
- Student Identifiers
- Workplace Health and Safety

NIET Australian Academy International College is dedicated to following the provisions in the VET Quality Framework.

More information about these regulations and legal frameworks can be found at:

- [comlaw.gov.au](http://comlaw.gov.au) which is the Australian Government website for Commonwealth Law
- [asqa.gov.au](http://asqa.gov.au) which is the website for the regulator of Australia's vocational Education and Training (VET) Sector.

## Students.

NIET Australian Academy International College students will be drawn from domestic and international students:

- Those seeking to upgrade their qualifications and skills.
- Those seeking to change their future choice of employment.
- School leavers seeking a pathway to university study.
- Those who wish to re-engage with the education process. Specific underrepresented and target groups including Indigenous students.

## Policies and Procedures

### CODE OF CONDUCT

NIET Australian Academy International College's Code of Conduct describes the ways in which students participate and grow within the NIET Australian Academy International College community. This community includes all students, trainers and staff, visitors and volunteers, and industry partners who offer our students opportunities for vocational practical placement. All students should ensure they are familiar with this Code and apply these principles during their studies at NIET Australian Academy International College.

A copy of the Code of Conduct is available at [niet.edu.au](http://niet.edu.au).

### PRIVACY

NIET Australian Academy International College strongly supports the privacy and confidentiality of its students. Information is collected and stored in accordance with the Privacy Act 1988. Certain general, non-specific information such as location, gender, age and results may be passed on to agencies to inform future funding arrangements and/or statistical data gathering requirements.

We will not give out your information to any person or agency without your permission unless we are required to do so by law.

For further information please read our Privacy Policy available on our website: [niet.edu.au](http://niet.edu.au).

### OTHER POLICIES AND PROCEDURES

The following policies and procedures underpin NIET Australian Academy International College's operations:

- Access, Equity and Diversity Policy
- Student Integrity and Misconduct Policy
- Student Wellbeing Policy
- Bullying and Harassment Policy
- Anti-Discrimination Policy
- Disability Policy
- Student Grievance Resolution Policy
- Student Code of Conduct
- Admission and Enrolment Policy and Procedure
- Assessments Policy and Procedure
- Complaints and Appeals Process
- Critical Incident Policy
- Fees and Payments
- Marketing Policy
- Privacy Policy
- Recognition of Prior Learning
- Refund Policy and Procedure
- Workplace Health and Safety Policy

## ACCESS TO YOUR RECORDS

If you wish to access your student information file, please direct your enquiry to the Student Services by emailing [studentservices@niet.edu.au](mailto:studentservices@niet.edu.au)

## ASSESSMENT POLICY

Below describes NIET Australian Academy International College's Policy regarding the management & marking of student assessments, and requirements placed upon students hitherto.

This policy is specific to assessment items and tasks. All students are responsible to keep a copy of all submitted assessment items until they are marked and returned by the trainer/assessor for review.

All assessment items that are submitted electronically should be submitted online via the School's Learner Portal.

Assessments must be **submitted by the specified due date** indicated in the Unit of Study Outline unless **prior** alternative arrangements have been made in writing either with the trainer or the school. This may result from the following:

- a) Compassionate or compelling reasons which have affected the student's ability to complete the assessment.
- b) Delays or impaired service delivery which has had a demonstrable and material impact on the student's ability to complete the assessment; or
- c) Reasonable adjustment to the training schedule to meet individual student and/or class needs.

Students will be permitted a total of 3 attempts for all knowledge assessment items (initial attempt plus 2 resubmissions); all resubmission attempts must be received by the trainer or the school no later than **21 days** after the result of Unsatisfactory has been awarded to the student. Please note that failure to submit an item by its original due date will be classified as 'Not submitted' and no late submissions will be accepted.

Exceptions may apply if the student has suffered personal hardship which has affected their ability to complete the assessment. Any applications for special consideration must be made using the Application for Special Consideration Form,

which outlines general circumstances which will be accepted by the school. In the absence of any approved special considerations, fees will apply for additional attempts of resubmission or submissions received past the due date. Fees are as determined by the qualification a student enrolls into (refer to Student Fee Schedule).

It is the student's responsibility to manage their individual study and assessment workload to ensure they are able to attend all on-campus assessment items and meet all relevant submission due dates. Assessment must be submitted within the timeframes specified unless there is an extraordinary circumstance that prevents the student from meeting the deadline.

## Enrolment

### UNIQUE STUDENT IDENTIFIER (USI)

A USI is required by all Australians undertaking nationally recognised training. It allows students to link to a secure online record of all qualifications gained regardless of the provider. This system was implemented by the Australian Government in 2015, so it will show student achievements from 1 January 2015 onwards.

As an RTO, NIET Australian Academy International College cannot issue Certificates or Statements of Attainment without a USI. Therefore, it is mandatory that all students supply their USI upon enrolment.

If you do not have a USI, please visit <https://www.usi.gov.au/students/get-a-usi> for more information, and instructions on how to apply.

### PERSONAL LEARNING PLAN

As part of the overall enrolment process, NIET Australian Academy International College will work with you to develop a customised plan for your learning that will address course requirements as well as your personal circumstances.

This includes the opportunity for you to complete a Language, Literacy and Numeracy (LLN) indicator which will identify any areas in which additional support may be required.

### ENROLMENT PROCESS

The enrolment process may vary depending on the type of qualification you intend to study and any applicable subsidies or loans that may be available to you. During the enrolment process, information on the fees and charges relating to your proposed course of study will be provided, and payment terms and methods will be agreed upon.

An application form must be submitted, together with any required identity documents. A NIET Australian Academy International College Admissions Officer will then step you through the enrolment process including Recognition of Prior Learning or credits that you may use towards your course and other special training needs. Information on the Admission Policy and Procedures for different enrolment types can be found on our website.

Once all admission processes have been completed, you will be issued with a Letter of Offer. Enrolment is not confirmed until fees have been paid as agreed. Once the Enrolment Process is finalised, you will receive information regarding your course commencement.

### ENROLMENT DATES

NIET Australian Academy International College has various enrolment options including a system of rolling start dates. For some enrolment types and qualifications, you can enrol and start studying straight away.

For students studying through the VET Student Loan scheme, you should be familiar with your census dates.

### ENTRY REQUIREMENTS



Please contact NIET Australian Academy International College to confirm any pre-requisites that are required for entry to the course in which you are interested. Entry requirements may relate to:

- Previous workplace experience
- Previous completion of another qualification that is specified as a pre-requisite for a course.
- Levels of language, literacy, and numeracy skills appropriate for successful completion of the coursework and, for effective performance in the workplace
- Access to a relevant workplace and job-role where the required competencies can be learned and practiced.
- Access to a computer that has appropriate software and capacity to access learning and assessment materials.
- Access to an internet connection with sufficient capacity to download course materials.
- Access to course specific materials such as police check or Working with Children Check

Entry requirements per course level are included in our policies and procedures:

## Student Fees

### FEES

Information about fees and charges will be provided to you prior to enrolment. Several factors will determine how much your course will cost. This includes things like:

- Which course you will study?
- Course duration
- Study load and mode (full-time, part-time, face-to-face, correspondence etc.)
- Any credits that may be applied through direct credit transfer, recognition of prior learning and/or recognition of current competency.
- Your eligibility for subsidies or concessions

Costs will be discussed prior to enrolment with you and/or the third party (such as employer, school etc.) who will be paying the tuition fees. All fees are correct as of January 2022 and are subject to change. Please contact NIET Australian Academy International College if you have any questions related to course fees.

Some students may be eligible for a concession fee. Students of Aboriginal or Torres Strait Islander origin, and/ or holders of concession cards like a Health Care Card, Pensioner Concession Card, or Veteran Affairs Pensioner Concession Card, may be eligible.

If you do not have a concession card, contact Human Services (Centrelink) to determine your eligibility ([humanservices.gov.au](http://humanservices.gov.au)).

### PAYMENT OPTIONS

Payment of course fees can be made to NIET Australian Academy International College via:

- Credit card
- Debit card
- Electronic funds transfer
- Cash

Fees must be paid by the due date agreed in your individual training contract. This will be clearly stated prior to your enrolment.

Please note that outstanding fees may result in cancellation of your enrolment and/or NIET Australian Academy International College withholding the issue of qualifications until all fees are paid. If you have trouble paying your fees, please contact us on [accounts@niet.edu.au](mailto:accounts@niet.edu.au) to discuss options.

## FAILURE TO MAKE PAYMENT

If payments are not made according to the agreed terms of the training contract, NIET Australian Academy International College may find it necessary to suspend training until payment is received. Failure of the student and/or their representative to meet payment obligations may result in the outstanding debt being handed over to a registered debt collector. Any fees associated with this service will be added to the total outstanding amount for recovery.

If you are experiencing financial difficulty, please contact NIET Australian Academy International College Accounts as early as possible to discuss your options. Email [accounts@niet.edu.au](mailto:accounts@niet.edu.au)

## STUDENT ID CARD

All enrolled full-time on-campus students are eligible for a Student ID card. You may also apply for Concessional Fares with TransLink at: [gocard.translink.com.au/webtix/tickets-and-fares/go-card/online/concession/step-one](http://gocard.translink.com.au/webtix/tickets-and-fares/go-card/online/concession/step-one)

## REFUNDS

NIET Australian Academy International College has published its various refund policies and procedures which apply to different enrolments on our website: [niet.edu.au](http://niet.edu.au).

Please contact us on [accounts@niet.edu.au](mailto:accounts@niet.edu.au) to discuss individual circumstances.

# Access & Equity

NIET Australian Academy International College will work to provide fair allocation of resources and equal opportunity to access training services. NIET Australian Academy International College prohibits discrimination based on factors including:

- Gender
- Age
- Marital status
- Sexual orientation
- Race
- Ethnicity
- Religious background
- Parental status

NIET Australian Academy International College will work to ensure all participants have the right resources available to allow successful completion of course requirements.

It is the responsibility of all staff at NIET Australian Academy International College to uphold our commitment to Access and Equity principles. If you have questions or concerns, please contact our Student Services team on +61 7 3117 1772.

## OTHER SUPPORT SERVICES

Our college has a full-time Student Welfare Officer who is available to help with guidance, appropriate resources, and support strategies for personal, academic or career goals and challenges.

Further external support services include:

Lifeline

13 11 14 [lifeline.org.au](http://lifeline.org.au)

Beyond Blue

1300 22 46 36 [beyondblue.org.au](http://beyondblue.org.au)

Salvation Army  
13 SALVOS (13 72 58) salvos.org.au

# Course Information

## COURSE MATERIALS

After enrolment, you will be given access to training materials in hard copy and/or digital format. You will need to supply your own stationery materials.

You will be given an outline for training appointments which may be:

- Workplace visits
- Classroom sessions
- A combination of the above

## COURSE DURATION

How long your course will take depends on several factors. Included are your own efforts and commitment to submitting assessments regularly and on time, your study load (i.e., full- or part-time) and how many units (if any) are eligible for credit transfer and/or recognition of previous experience and qualifications.

Vocational placement requirements, if applicable to the course, are included in the published course duration. Further, the level of the qualification being undertaken will impact on course duration. The Australian Qualifications Framework (AQF) summarises the criteria of different qualification levels and gives an indication of the complexity, depth of achievement, knowledge, skills, and levels of autonomy required to achieve a qualification at that level.

## COURSE PROGRESS

NIET Australian Academy International College monitors the course progress of students and is proactive in notifying and counselling students who do not fulfil progress requirements.

Please refer to <https://www.niet.edu.au/policies-procedures-forms/> for the Monitoring Course Progress Policy.

## DEFERMENT, SUSPENSION AND CANCELLATION

A student can apply in writing for deferment, suspension or cancellation of their studies including leave of absence, if they have good reason to do so based on the grounds of compassionate and compelling circumstances.

NIET Australian Academy International College may defer, suspend, or cancel enrolments due to misbehaviour of the student or extenuating circumstances.

Students have right to appeal a decision by NIET Australian Academy International College to defer, suspend or cancel their studies. Please refer to Complaints and Appeals Policy and Procedure available at: <https://www.niet.edu.au/policies-procedures-forms/>

## ATTENDANCE

NIET Australian Academy International College encourages 100 % attendance in all required classes and course requirements. Poor attendance is associated with poor academic progress, therefore monitoring attendance will help NIET Australian Academy International College identify students at risk of disengagement and allow opportunities for intervention for students who are experiencing difficulties.

Attendance requirements will be specified for each course prior to commencement.

For international students, attendance requirements can be found within your student agreement.

## TRAINING AND ASSESSMENT STRATEGIES

NIET Australian Academy International College staff are appropriately qualified and have relevant industry experience to train and assess the courses delivered by NIET Australian Academy International College. On occasion, a subject specialist may conduct assessment in conjunction with a fully qualified assessor.

Our methodologies regarding training and assessment work toward ensuring our processes meet national assessment principles including Recognition of Prior Learning (RPL), Recognition of Current Competencies (RCC) and Direct Credit Transfer (DCT).

## FLEXIBLE LEARNING AND ASSESSMENT

Included in our training and assessment strategies are practices that promote flexibility in learning and assessment. This means we will work with you to provide options that are responsive to your individual needs, and that maximise learning outcomes and access to learning activities.

## TRAINING PLANS

In the case where your course of study calls for vocational placement, is part of a workplace traineeship, or part of an apprenticeship, a training plan will be developed for you.

The plan will be developed between you, the placement/ workplace organisation, and NIET Australian Academy International College. It will outline the skills and knowledge you will develop over the duration of the training plan. The training plan becomes a 'living document' and any changes are agreed and noted by all involved parties.

## THIRD-PARTY ARRANGEMENTS

Some of NIET Australian Academy International College qualifications has specific requirements for First Aid Training. NIET Australian Academy International has a third-party agreement with a First Aid Provider to deliver training and assessment on behalf of NIET Australian Academy International College, you will be informed of:

- Name and contact details of any third party that will provide training and/or assessment, and related educational and support services to the learner on the NIET Australian Academy International College's behalf; and
- Learner's rights, including if the NIET Australian Academy International College, or a third-party delivering training and assessment on its behalf, closes or ceases to deliver any part of the training product that the learner is enrolled in; and

NIET Australian Academy International College remains responsible for the quality of the training and assessment in and for the issuance of the AQF certification documentation.

# Vocational Placement

Vocational placements provide students with the opportunity to apply the theory and skills they have learned while studying in a professional workplace.

Under these arrangements students can gain the skills they need to transition successfully from study to work, while giving industry the opportunity to enrich student learning experiences and increase the number of work-ready graduates.

Some of NIET Australian Academy International College's qualifications and units of competency will have specific requirements for number of hours required for you to work in an industry regulated workplace.

Through a practical assessment, your assessor determines your ability to perform the required skills. Evidence will be collated by a supervisor. The nominated workplace supervisor will verify the skills of the student in the workplace via the Skills Assessment. NIET Australian Academy International College requires that the supervisor must hold qualification equal to or higher than the qualification the student is enrolled in who is willing to provide support and verify competency.

Whilst Vocational Placement is unpaid work, you will be considered an additional staff member. NIET Australian Academy International College holds the necessary insurances to cover unpaid students. Students MUST hold a "Working with Children Check" and/ or Police Check before commencing.

NIET Australian Academy International College will try to assist you in working with organisations and arranging a placement and help you with the correspondence. However, it is the responsibility of the student to finalise their own placement.

Please note that Vocational Placement is not required for students who are undertaking Business and Leadership courses.

## PREGNANCY

A student who falls pregnant has every right to continue her studies and will be supported as required by NIET Australian Academy International College. For most NIET Australian Academy International College courses, vocational placement in an accredited educational or community service facility will be required to complete the course requirements. You should be aware that, due to associated risks, many venues have the right to determine whether they will accept pregnant students on placement.

If you are pregnant or suspect you are pregnant, you are encouraged to inform your NIET Australian Academy International College Trainer immediately so we may advise you on further requirements for vocational placement. You should also inform your treating medical practitioner of your work role and seek advice on the diseases relevant to their pregnancy, their immunity status and precaution for infection control.

A letter from your General Practitioner (GP) stating it is safe for you to continue with the vocational placement. If your vocational placement is in Early Childhood Education and Care, you will also be required to sign a 'Cytomegalovirus (CMV) Waiver Form.

# Recognition Processes

## PRIOR LEARNING

Recognition of Prior Learning (RPL) is an assessment process that involves making a judgment on the skills and knowledge an individual has because of past study and/or experience.

The aim of RPL is to recognise your existing competencies without having to go through the complete processes of training and assessment.

You will still need to provide evidence though, upon which your assessor can base their judgement. Evidence must be:

Authentic – it must be your own work.

Sufficient – it must demonstrate competence over a period, that the competencies can be repeated, and the evidence must be enough so that the assessor can make an accurate judgement regarding competency.

Current – it must demonstrate up-to-date knowledge and skills i.e., from the present or the very-recent past.

Valid – it must be relevant to what is being assessed.

You may be eligible to apply for RPL on one or more Units of Competency in your course. Please contact [studentservices@niet.edu.au](mailto:studentservices@niet.edu.au) to discuss your options.

## CURRENT COMPETENCIES

Recognition of Current Competencies is a recognition process like RPL. It applies if a student has met the requirements for a unit of competency in the past and is assessed to ensure competence has been maintained.

## CREDIT TRANSFER

NIET Australian Academy International College recognises AQF qualifications and Statements of Attainment that have been issued by other RTOs. Credit transfer may be applied to Units of Competency and related qualifications that have been studied in the past. To apply for a direct credit transfer you will need to supply a certified copy your documentation (certificates and/or statements). For more info, please contact our enrolment team at [enrolments@charltonbrown.com.au](mailto:enrolments@charltonbrown.com.au)

## FOUNDATION SKILLS

All training and assessment delivered by NIET Australian Academy International College contain Foundation Skills. Foundation Skills are a mandatory component of Units of Competency.

They are non-technical skills that support participation in the workplace, the community, and adult education and training. Examples of Foundation Skills include things such as communication skills, literacy skills (reading, writing and numeracy), interacting with others, and skills to effectively participate in the workplace such as teamwork, problem solving, and self- and time-management.

# Student Information

## STUDENT SUPPORT

NIET Australian Academy International College offers academic and non-academic student support services to all students. Please read our Student Support policy which is available on our website: <https://www.niet.edu.au/>

## STUDENT CONDUCT

Just as NIET Australian Academy International College has a responsibility to meet expectations of students, legislation, and regulations, so too, do students have obligations they are expected to meet. It is expected that students will participate with commitment in their studies, regularly submit assessment items, and behave in a manner that does not contravene workplace health and safety or the principle of respect for others.

NIET Australian Academy International College views student misconduct seriously. Consequences of student misconduct vary up to and including expulsion from the course. Examples of student misconduct include, but are not limited to:

- Academic misconduct including plagiarism and cheating.
- Harassment, bullying and/or discrimination.
- Falsifying information
- Any behaviour or act that is against the law.
- Any behaviour that endangers the health, safety and well-being of others
- Intentionally damaging equipment and/or materials belonging to NIET Australian Academy International College and/or a partner organisation such as a school or workplace.

Consequences for misconduct will depend on the severity and frequency of the breach and include, but are not limited to:

- Formal reprimand (warning)

- Suspension from the course
- Student to reimburse the costs incurred by any damage caused.
- Cancellation of the course without refund and/or credit
- Matter referred to the police.

Students found guilty of misconduct have a right to lodge an appeal by following our Complaints and Appeals Policy and Procedure.

All students are provided with the NIET Australian Academy International College Student Code of Conduct prior to commencement.

## WORKPLACE HEALTH AND SAFETY

Workplace health and safety legislation applies to everyone at NIET Australian Academy International College. All staff, students and visitors have a responsibility to ensure the workplace is safe and that their own actions do not put the health and safety of others at risk.

Please report any incident or hazard to a NIET Australian Academy International College staff member immediately

## SMOKING, DRUGS AND ALCOHOL

NIET Australian Academy International College is a smoke-free environment. Smoking is prohibited in all buildings and only permissible at designated locations away from building entrances; there is to be no smoking within four metres of a building entrance.

Any student under the influence of drugs and/or alcohol is not permitted on NIET Australian Academy International College premises, to use NIET Australian Academy International College facilities or equipment, or to engage in any NIET Australian Academy International College activity.

People taking prescription medication have a duty to ensure their own safety, and that of others, is not affected.

## DRESS CODE

Learning at NIET Australian Academy International College campus prepares students for employment and further education. As such students are expected to dress in a manner that is neat, clean, inoffensive, and safe always and in a manner that would be expected in the workplace. Therefore, while representing the College on campus or in the workplace, students must wear appropriate clothing and practice good personal hygiene.

In general, clothing that is likely to offend others in terms of lack of decency, modesty, or cleanliness, or because of slogans, cartoons, or any symbol or graphic worn to provoke, intimidate, condemn, or ridicule others is not acceptable.

The following are not permitted while on Campus and in the workplace:

- Hats in class
- Clothing with offensive messages or pictures
- Short skirts or shorts
- Very sheer blouses
- Halter tops or other tops that expose the midriff.
- Low-cut tops/blouses that expose cleavage.
- Backless dresses.

Shoes should be appropriate and meet all necessary workplace health and safety standards. When attending vocational placement, shoes must be completely enclosed— no open toe or backless shoes. Thongs, sandals and stilettos are not permitted on vocational placement. Students are responsible for their own footwear.

A high standard of personal hygiene should be maintained. It is important to consider the comfort of other students and staff on Campus and in the workplace.

## TRAINING ROOM BEHAVIOUR

NIET Australian Academy International College requires behaviour in any of its training rooms, including online environments, to be conducive to promoting a positive learning environment, a cooperative spirit and harmony. NIET Australian Academy International College is committed to providing a learning environment free of discrimination and harassment. Any conduct or behaviour which causes a disturbance, affront or offence by any student/course participant may result in that person(s) being removed from the training room by an authorised representative of NIET Australian Academy International College.

# Assessment Information

## SUBMITTING ASSESSMENTS

You are expected to complete assessments for all units in your qualification. You will need to submit assessments by the due date for a result to be recorded. You will receive

full and detailed instructions on the requirements for each assessment, including its context and purpose; ensure you talk to your trainer and/or assessor to clarify anything that is not clear to you.

## RESUBMISSIONS

If you receive feedback to say your submission was 'Not Yet Competent', you will need to provide more evidence to support your claim for competency. This may mean re- doing some of the theory questions, putting extra or more relevant information into your portfolio, or demonstrating a task again. If, after three resubmits, your work is still 'Not Yet Competent', you will be required to re-enrol in, and re-do the work for the unit, to achieve the full qualification.

Talk to your trainer/assessor for more information. All the staff at NIET Australian Academy International College will take every reasonable effort to help you succeed in your course.

## ASSESSMENT FEEDBACK

You will receive feedback regarding the outcome of each of your assessment items. To be deemed 'Competent' against a nationally accredited unit, you must meet the requirements for all elements that comprise that unit.

## PLAGIARISM

All work that you submit must be your own. You will have signed a declaration at the start of each assessment that this will be the case.

Plagiarism is taking someone else's work and/or ideas and passing them off as your own. It is a form of cheating and is taken seriously by NIET Australian Academy International College. The following are examples that constitute plagiarism:

- Copying sections of text and not acknowledging where the information has come from.
- Mashing together multiple 'cut and paste' sections, without properly referencing them, to form an assessment response.
- Presenting work that was done as part of a group as your own.
- Using information (text, designs, ideas etc.) and not citing the original author(s)
- Unintentionally failing to cite where information has come from.



If plagiarism is discovered then the offending assessment involved will be deemed as being “not yet competent” You will be instructed to resubmit a completed and compliant assessment and may be provided with formal counselling, a verbal and written warning and cancellation of your enrolment if required.

## REFERENCING

When it comes to properly acknowledging where information has come from, students should be aware of, and be able to properly use, referencing protocols. NIET Australian Academy International College expects that you use the Returning to Learning guide which will be provided to you upon commencement of your course. In this guide, referencing requirements for student work using the APA referencing style is preferred.

## COMPLAINTS AND APPEALS

Whilst as a student, you can lodge a complaint or an appeal if you disagree with a decision regarding an assessment outcome, you are encouraged to speak with your assessor in the first instance. If you are not satisfied with the outcome of that discussion, you may request a formal review of the assessment decision.

The NIET Australian Academy International College Complaint and Appeal Policy and Procedure is available on our website: <https://www.niet.edu.au/policies-procedures-forms/>

## ISSUING CERTIFICATES

Upon successful completion of your coursework and provided all fees are paid, a Certificate or Statement of Attainment will be issued to you within 30 calendar days of you being assessed as meeting all requirements for the course.

This meets the compliance requirements as set for NIET Australian Academy International College and other RTOs in the Standards for RTOs 2015.

If for some reason NIET Australian Academy International College ceases to operate whilst you are still enrolled, a Statement of Attainment will be issued to you for the units within the qualification for which you have successfully met requirements.

## STUDENT FEEDBACK

NIET Australian Academy International College is dedicated to ensuring its practices are constantly reviewed to ensure best possible outcomes. This approach to continuous improvement relies on input from students regarding their experiences whilst enrolled in their course. We welcome feedback at any time but will also specifically ask for it at the completion of your study.

## ARTICULATION

NIET Australian Academy International College Diplomas and Advanced Diplomas can provide up to one-year academic credit towards a university bachelor's degree. NIET Australian Academy International College has formal articulation arrangements with the following universities:

- Australian Catholic University
- Bond University
- Griffith University
- University of Southern Queensland
- University of Tasmania
- Torrens University

Our current articulation agreements can be found on our website.

## REFERENCES

Please note it is a policy of NIET Australian Academy International College not to provide students with references, testimonials or similar. This also includes our Trainer Assessors providing verbal and/or written references of student's performance.

## Campus Information

### EIGHT MILE PLAINS CENTRE

Our group's Headquarters, situated in the peaceful modern metropolitan outlook of South Brisbane, overlooking quaint gardens, native trees and amongst a host of convenient services.

#### Established in 2016

NIET Group Eight Mile Plains Centre is our very first campus, established in 2016 to deliver our very first affordable programmes under NIET. Today it's our head office, hosting 2 classrooms, student study area, and training kitchen – in addition to our group's corporate, compliance & accounting divisions.

#### Built for Diverse Learners

This is the hub of the NIET's massage, business, and hospitality programmes, NIET Group's Eight Mile Plains learning centre is based on the south side of Brisbane. With integrated operational cafe and massage facilities, Eight Mile Plains centre is the perfect facility to help our commercial cookery and massage students learn and grow, experiencing real-life businesses as they study.

#### Convenient & Affordable

Ideally situated next to the famous Garden City Westfield shopping complex, home to thousands of retail, food, and cultural outlets. With a host of nearby affordable suburbs, plus easy access to student accommodation, it's the best place to start your study.



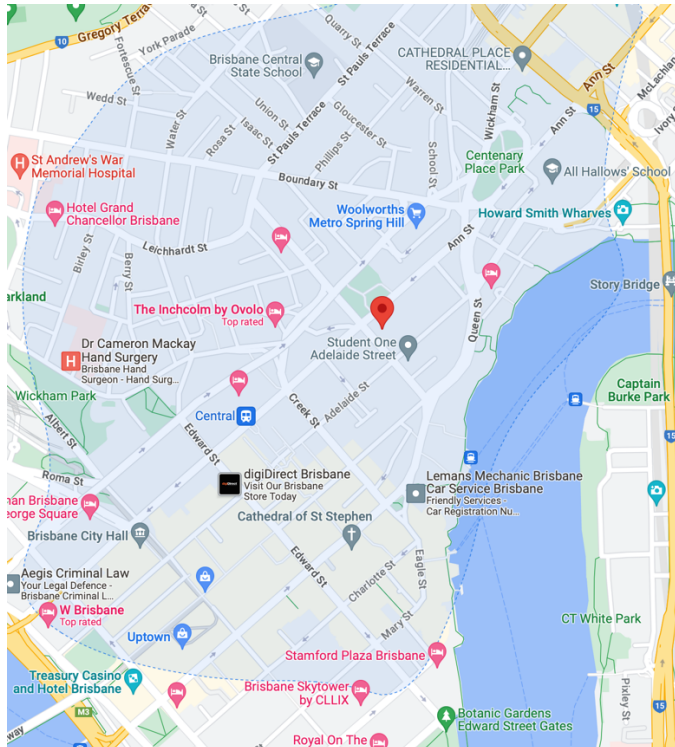
## Brisbane Ann Street Centre

The National Institute of Education and Technology (NIET) has unveiled its cutting-edge campus, the "Brisbane Ann Street Centre," located at 369 Ann Street in Brisbane, Queensland. This state-of-the-art educational facility boasts a range of features that make it stand out in the realm of vocational colleges:

### Key Features:

- **Modern Facilities:** The Brisbane Ann Street Centre features 12 spacious classrooms, offering students a comfortable and engaging learning environment. The campus also houses specialized labs, including a fashion lab and an IT lab, catering to diverse vocational training needs.
- **Collaborative Spaces:** NIET understands the importance of collaboration in education. The campus is equipped with breakout rooms that encourage group discussions and teamwork, fostering a dynamic learning experience for students.
- **Serene Environment:** The campus enjoys picturesque views across a jacaranda-filled park, providing a tranquil setting for learning. This natural beauty enhances the overall learning experience.
- **Convenient Location:** With a supermarket located just a block away, students have easy access to essential amenities, making their daily lives more convenient.
- **Interactive Technology:** The heart of the Brisbane Ann Street Centre is its integration of interactive technology into the classrooms. Smart boards, audiovisual systems, and digital tools are seamlessly integrated to enhance the learning process. This technology empowers instructors to create dynamic, multimedia-rich lessons and encourages student engagement and interactivity in the classroom.

The NIET's new campus in Brisbane, with its advanced technology and modern amenities, is poised to provide students with a comprehensive and innovative learning experience, preparing them for success in their chosen vocational paths.



## HOBART Centre

### A Regional Powerhouse

#### Getting settled in Hobart.

Based right in Salamanca Place, NIET Group Hobart Centre is a regional campus delivering one of Tasmania's largest private vocational offerings. Located high on the fourth floor, views reach out across the Derwent River, with the campus affording study spaces tailor designed for learning & study. Hospitality students also benefit from proximity to outstanding venues located nearby.

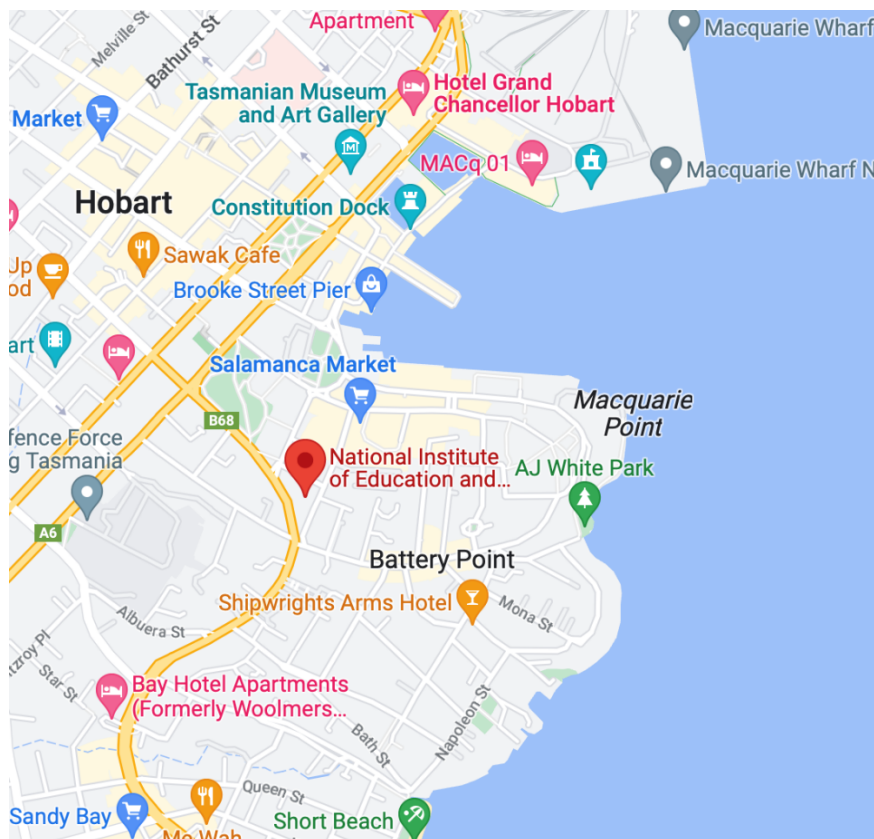
#### Built for Diverse Learners

The facility offers functional classrooms, modest breakout spaces, and equipped massage clinic and training facility, with the capability to offer walk-in massage therapy. Cookery facilities are offered off-site through our partners at the Clarence Turf Club.

#### Diverse Multicultural Nexus

Hobart is home to a highly diverse global community, enjoying the clean air, proximity to nature, and the multitude of restaurants, cafes, local producers and events.

The economy is powered by agriculture, hospitality and tourism, with a strong care sector – each perfectly aligned with our group's desire to produce high-quality graduates in high-demand areas.



# NIET GROUP

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NATIONAL  
INSTITUTE OF  
EDUCATION AND  
TECHNOLOGY

macleay college

CHARLTON BROWN.



Rhodes

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SCAN THE CODE &  
**FOLLOW OUR SOCIALS**

*NIET is proud member of NIET Group.*

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*All informatuion is believed correct at time of printing.*